

A MESSAGE FROM...

Debbie Bennett PRESIDENT & CEO

On the occasion of our 70th anniversary, we can only speculate about the aspirations and dreams that the founders of Hillcroft Services may have held. Their vision included a school program and the hope for an adult program that involved some form of work. Did they consider community employment as a viable option? Or did they contemplate the provision of residential services and transportation? We know it was a time when autism was not as widely recognized.

Regardless of their specific dreams, they embarked on a journey to create new opportunities for individuals with disabilities, and the excitement must have been intense. They were initiating something HUGE! It's safe to assume that the founders could not have fully anticipated what Hillcroft Services would grow to become 70 years later.

Hillcroft Services has risen as a leader in Indiana due to its extensive and innovative offerings. We were trailblazers in the development of community living and employment programs over the years, and we continue to pioneer new services today. In addition to our well-regarded core services in residential living, education, and employment, we have

expanded into groundbreaking programs like Creativity Unlimited, Pre-Employment Transition Services, ABA Clinics, Behavioral, Music, and Recreation Therapy, Reliable Transit, and more.

We remain flexible to meet the desires and needs of the individuals seeking our support. Whenever and however you joined us on this journey of promoting self-determination and empowerment for people with disabilities, we are grateful for your presence. Over the course of seven decades, tens of thousands of individuals have benefited positively, and each of you has played a role in making a difference in our community. We extend our heartfelt thanks for your involvement, support, and dedication to Hillcroft Services' mission. The future holds boundless possibilities, and we invite you to remain by our side and be amazed!

With immense gratitude,

Debbie Bennett President and CEO

All individuals have the right to strive for their dreams. Hillcroft offers services and supports to help individuals with disabilities identify and achieve their goals. We believe that building relationships between our clients, staff, families, and friends is key to achieving success and necessary to achieving goals. With the help of board members, families, donors, and the surrounding community, Hillcroft has been able to provide essential services to individuals with disabilities since 1953.



OUR PURPOSE

Hillcroft Services, Inc. exists because people with disabilities need supports.

OUR MISSION

To provide innovative services and supports for People with disabilities and their families, resulting in extraordinary differences in People's lives.



HILLCROFT IS FOCUSED ON CREATING A CULTURE OF STRONG VALUES, UNDERSTANDING THE IMPORTANCE OF ETHICAL BEHAVIOR, AND MAINTAINING HIGH QUALITY SERVICES TO THE PEOPLE WE SERVE.

OUR SERVICES:

EMPLOYMENT ASSISTANCE SERVICES



Hillcroft Services has a prominent focus on employment. Our intent is to partner with local businesses to expose those we serve to enter the workforce and earn a living. We take training opportunities to businesses in the community who partner with us to help them expand their workforce. Our

Employment Services and Pre-Employment Transition Services programs are two ways this is accomplished.

EMPLOYMENT SERVICES

Our Employment Consultants help support individuals with disabilities in achieving greater independence through developing and maintaining the skills needed for employment. Consultants focus on the individual's talents, interests, capabilities, and ideal work environment. They also assist with job searching, readiness training, and placement.

PRE-EMPLOYMENT TRANSITION SERVICES

Our Pre-ETS Consultants work alongside individuals with disabilities between the ages of 14 and 22 years old to help them learn about opportunities available to them as they transition out of high school. They focus on job exploration, work-based learning, post-secondary counseling, workplace readiness, and self-advocacy instruction.

HOME & COMMUNITY SERVICES



Hillcroft Services provides integrated services. In order for individuals to become more independent and capable in their homes and the community as a whole, Hillcroft Services provides many habilitation and skills trainings in locations that link their needs and desires.

Experiencing these trainings live, hands-on, and in settings where they will be utilized once mastered, lends itself to more impactful and sustained learning. It also integrates them by developing a network of friends and natural supports in organizations they participate in, local businesses they frequent, and within the neighborhoods which they reside.

Hillcroft's Home & Community Services provide supports and services to individuals with disabilities to increase independent living skills to successfully live in their community. Supports in an individual's home can occur 24 hours/day or as needed on a drop-in basis. Additional Home & Community supports include Creativity Unlimited programming, respite care, community and facility activities, and education. Behavioral Supports along with Music and Recreation therapies round out our comprehensive supports. Our services implement the use of technology where needed to allow for skill development and greater independence.

TOTAL CLIENTS SERVED

ABA AUTISM SERVICES



With two locations located in Muncie and Pendleton, The Hillcroft ABA Clinic offers behavioral treatment for children with autism spectrum disorders. Based upon the principles and technology of ABA (Applied Behavioral Analysis), the Hillcroft ABA Clinic provides intensive therapy, individualized academic instruction, and social skills training for children. For more detailed information on ABA Services, please call (765) 587-5244 or visit HillcroftABAClinic.com.

THERAPY SERVICES



Hillcroft's Therapy Services include Behavior Management, Music Therapy, and Recreation Therapy programming. Hillcroft's Therapy Services are designed to focus on using the strengths of the individuals that we serve to provide the skills and support needed to improve their own independence and well-being to achieve success in all areas of their lives.

TRANSPORTATION SERVICES



Hillcroft's Reliable Transit division provides safe and reliable transportation services to and from many destinations including work and medical related appointments for individuals all across East Central Indiana using Medicaid, Medicaid Waiver, or private pay. Our drivers are specifically educated to meet the needs of our clients through extensive training. Annually, an average of 30,000 trips are provided to 2,000 individuals.



Clients who receive multiple services are counted per service received.

KENNETH HARRIS

In a room filled with anticipation and applause, the announcement of Kenneth Harris as the recipient of the Personal Growth award at Hillcroft's 70th Anniversary Banquet brought cheers through the crowd. Kenneth's infectious smile lit up the room as he weaved through the attendees to claim his well-deserved honor. Little did the audience know, this award was not just a recognition; it was the culmination of a self-determined journey embarked upon by a young man named Kenneth Harris.

Rewind to January 5, 2016, when an 18-year-old Kenneth first stepped into Hillcroft, a place that would become the canvas for his transformative journey. Challenges marked his early days—difficulties in peer interactions, struggles in managing emotions and reactions to situations—but Kenneth was determined to overcome them. The journey, marked by resilience and hard work, transformed him from a hesitant young man to the beaming figure that stood on the stage that afternoon.

Today, as Kenneth strolls down the hall, the echoes of his favorite music fill the air. If a conflict were to arise, Kenneth chooses to gracefully step away, showcasing a newfound maturity that has won the admiration of those around him.

Beyond his personal victories, Kenneth has a variety of interests. From cheering for the Indianapolis Colts to baking cookies with his House

Manager, Lisa, his world is now filled with many passions. Special Olympics has become another cornerstone of his journey, where he excels in basketball, track and field, bowling, and volleyball. Through this platform, he not only hones his athletic talents but also forges new friendships, a testament to the profound impact of perseverance.

LeAnne Cole, a witness to Kenneth's growth, attests to the remarkable transformation. No longer seen as just a teen who lashes out, Kenneth has evolved into a friend—protective and kind. Each day in the Creativity Unlimited program at Hillcroft, he sets new goals, embracing a mindset of continuous improvement.

Kenneth's story stands as a beacon, showcasing the empowering environment Hillcroft provides for individuals with disabilities. It's a testament to the organization's commitment to fostering independence in the community, home, and employment. Kenneth Harris, with his journey of triumph over adversity, paints a vivid picture of personal growth—a melody of resilience, courage, and the unwavering human spirit.







JONATHAN'S JOURNEY AT THE ABA CLINIC

In the halls of the ABA Clinic, a quiet success story was unfolding. Meet Jonathan, a reserved little boy who first stepped into the clinic in January 2021. Back then, he was the type to keep to himself, enjoying simple pleasures like visits to the zoo, Mimi's house, and, of course, a love for pizza. Fast forward to today, and Jonathan has become one of the clinic's success stories, even receiving the 2023 Butterfly Award.

From the beginning, Jonathan worked on fundamental skills, including potty training and expressing his needs through full sentences. Over time, the once-reserved Jonathan began to show a more expressive and fun-loving side. His therapists, who grew fond of him, often spent time playing with him in the clinic's gym or engaging with his toys in his room.

For Jonathan's family, the impact of his time at the ABA Clinic has been significant.

According to his mom, Holly Baker, "ABA has helped him communicate his wants and needs. It has also allowed him to learn more

independence." These changes didn't go unnoticed, and Jonathan's progress was recognized with the 2023 Butterfly Award, an acknowledgment of his personal growth and achievements

As Jonathan starts to transition into a school setting and learns to acclimate to this new adventure, his story serves as a reminder of the dedicated therapy and support can have on an individual's life. His journey at the ABA Clinic is a testament to the small but meaningful steps that can lead to significant progress, making a difference not only in Jonathan's life but also in the lives of those who care for him.



Year in and year out we are thankful to be part of such a generous community that helps make it possible for us to provide innovative services and supports so that every Hillcroft client can lead an extraordinary life! It is through the on-going support of these generous donors that Hillcroft can continue positively impacting people with disabilities....with living, with jobs, and with independence.

20000 +

Avis Foundation, Inc. Family & Social Services Administration (FSSA) The Patricia Schaefer Foundation Trust

10000-19999

Ball Brothers Foundation Hillcroft Services Fund at **CFMDC** The Kakatu Foundation

Iean and Mora Morris Fund for Youth **Unified Group Services**

5000-9999

Community Foundation of Muncie & Del. Co. The PH Davis Family Fund Deltec Solutions The Maude Klein Family Fund Navient Community Fund David & Ann Marie Ross

2000-4999

Ieff & Debbie Bennett Ken & Peggy Briner Chris & Kristen Cook Dennis, Wenger & Abrell, P.C. Dillman's Furniture &

Mattress Family Hearing Care

First Merchants Bank Marjorie Hutchinson Independent Order of Oddfellows Knights of Columbus Robert A. & Beverly D. Terhune Fund Thrive Credit Union

1000-1999

Dave & Joanie Bahlmann **Ball State Sports Properties** David & Diane Benadum Julie Bering Blue & Co., LLC Joyce C. Cline Wil & Cindy Davis Don Engel

David & Nancy Galliher Michael & Cathy Galliher Rosemary Hurst Integrity Fulfillment Services Magna Powertrain McGuff Roofing Midas of Muncie Muncie Altrusa Foundation Munsee Meats, Inc. Northwest Bank Orchestra Indiana Donna Polcz **Bradley Prather** Reed's Plumbing, Inc. The Ridge Group, Inc. Swift & Associates CPAs Ricky Thompson White River Wealth Advisors

500-999

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Apex Benefits Attlin Construction Ted & Gail Baker Ball State Financial Dr.'s Cecil Bohanon & Barbara Alvarez Carpets Plus Colortile Clearwater Car Wash Oiana Clemens Cornils Family Dentistry Crawford & Company (Praxis Consulting) Damage Doctors DD Dannar, LLC Delk McNally, LLP John & Colette Dillman Element Resources Estep Doctor & Company, P.C. Brian & Jessica Hammett Donna Healy Dr. Jeffrey & Kelly Heavilon Sandra Hutson Interlock of East Central Indiana

Ivy Tech Foundation

ITSC Telecommunications Kramer Insurance Lahody Meats, Inc. Mancino's Pizza & Grinders Malapit & Rochford Donald & Loren Matthes McKinney & Company P.C. Mutual Of America Financial Services Catherine & Terry Nance Old National Wealth Management Pizza King Primetrust Financial Federal Credit Union Pridemark Construction, Inc. Reid's Electrical Service, LLC Reynolds Farm Equipment STAR Financial Bank Chad & Allison Shellev TeenWorks. J. Robert & Eileen Taylor The Urology Group Central Indiana Victory Honda of Muncie Walls Furniture & Mattress Weber Office Equipment

Mike & Michele Wolfert Mark Yaudas

250-499

Amazon Smile Foundation Chris Beaty Bethel Pointe Health & Rehab Center Berkshire Hathaway Indiana Realty - Kerry Wiggerly Laura Cooper David & Julie Cox Farid Farhoumand Dustin Garmon **INARF** Indiana Farm Bureau Insurance - Rod Cross Ioe Lavender Lula Mann The Meeks Mortuary & Crematory Bernard Meer Meijer Matthew & Michele Mentis Dr. Fred Meyer Jr.

Iames & Linda Needham

Don & Claire Park

Pengad Printing

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100-249

1925 PubHouse Albany Health & Rehab Arrowhead Plastic Engineering Barker Rentals LLC Ralph & Beth Bremigan Brooklawn Services Lisa Burger Brad & Jessica Cantwell Coldwell Banker Real Estate Group - Julie Beaty Brian & LeAnne Cole The Clubhouse @ Accutech Patricia Eckstein Ted & Connie Fullhart Fully Promoted of Muncie Marlene Girton Rvan & Jennifer Groves Leroy & Sharon Hahn Jeff & Tammy Helm Ion & Janis Hendrix

Al & Christina Holdren

Iama Hole Indiana Title Company Mazin & Jamie Jaliwala Jay-Crew Landscape, Inc. David & Tara Karnes Koorsen Fire **Kroger Community Rewards** Darleen Lugenbuhl Dorothy Long Karen Mullikin Muncie Civic Theatre Normandy Flower Shop Parker Health & Rehab Plant Studio Landscape, Inc. Rees & Comp Insurance, Inc. Reliance Machine Company Teresa Robertson Judy Roepke Scott & Tara Smalstig Larry & Jeanine Souders Tyler Wealth Management The VanMatre-Reed Team Walmart ST #01665 Wealth Strategies, Inc. Donald & Sue Whitaker Michael & Laura Williamson John & Beverly Zgunda

50-99

Gregory & Letta Adams Lenny & Joanne Baierwalter Kayla Boggs Bey Bonnema Sherrell Bryant Ianice Deiber Joe & Makayla Deregnaucourt Cornelius & Mary Dollison Don Gilgrist Iean Gadziola Justin Hardin Heidi Hautala Lisa Herd Laura Janney Scott Iordan Matt Kantz Ryan Kelly Lisa Kemp Christina Poulson Kuzma Elizabeth Ludwick Brad Lynn Elizabeth Mallard Jessica Mattern Jason May Sean McNeelev E. Bruce Moore

ANNUAL FUND

JULY 1, 2022 - JUNE 3<u>0, 2023</u>

Mark & Mary Mordue Terry & Ella Murphy Steve & Cathy Overmyer Mariah Phillips Dr. James Pyle Kavlie & Drew Savov Stephanie Schmieder Candace Seale Allison Sevorwell Melissa Stinson Charlotte Syphers Samantha Taylor Michelle Turner Kim Weaver Dan & Christine Wolfert

1-49

Lamisi Adare Marvin & Molly Andrade Anonymous Anonymous Angela Bailey Etta Barlow **Buttons Brooks** Betsy Byerly Cecilia Casillas Nancy & Gary Clouse

Laura Couch Melissa Cross Matt Deregnaucourt Heather Day Ali Emkow Kevin Gatzlaff Mindy Gibbs Barbara Greer Abby Halstead Neal & Becky Hazen Donna Hazlet Erin Brackney Heflin Ryan Hoff Ashley Johnson Iamie Johnson Connie Linc Lisa Logan Tom Lyon William & Lucy Mickler Anna Miller **Jake Morris** Ben Polk Toni Crabtree Price Gerry Rater Mary Richardson

Leann Rector

Nicole Rudnicki

Briana Schug Franklin Sparks **Jessica Stout** Kallie Sulanke Chris Ulm Kelly Whisler Brenda Williamson Brian Wilson IN-KIND CONTRIBUTIONS 1925 PubHouse **Above Par Promotions** Amazing Joe's Grill Anonymous Lenny & Joanne Baierwalter **Ball State Sports Properties Body Armor** Cincinnati Reds Community Fund Courtyard Marriott Muncie Dillman's Furniture & Mattress Elm Street Brewing Company

Fort Wayne TinCaps

Frito-Lay, Inc.

Gaddis Chrysler-Dodge-Jeep-Ram Golf Tribute Greek's Pizzeria - McGalliard Hampton Inn Indiana Pacers **Indianapolis Indians** Kong Company Lahody Meats, Inc. McAlister's Deli Wayne McCreery MCL Restaurant & Bakery Midas of Muncie Minnetrista MITS Muncie Children's Museum Muncie Civic Theatre Munsee Meats, Inc. Murray's Jewelers Pay Less Super Market Pepsi Beverages Company Pilot Club of Muncie Pizza King Redhead Salon Boutique Reed's Plumbing, Inc. Reynolds Farm Equipment Ron Lahody's Steakhouse

Roots Burger Bar Sight & Sound Music Center Starbucks - Tillotson Techwise Academy Texas Roadhouse The Barking Cow The Clubhouse @ Accutech The Frozen Boulder & Boulder Falls The Players Club at Woodland Trails Unie Vance Walgreens Walls Furniture & Mattress Wasson Nursery & Garden Center Wendy's WoofBoom Radio YMCA of Muncie

MEMORIALS

In Memory Of... Rita Dragoo

William & Lucky Mickler

In Memory Of... David Gadziola Iean Gadziola

In Memory Of... Carrie Galliher

David & Nancy Galliher Michael & Cathy Galliher

In Memory Of... Clarence "Bub" Hahn Leroy & Sharon Hahn

In Memory Of... **James Hossum** Marjorie Hutchinson

In Memory Of... Sarah Jeanne Hurst

Rosemary Hurst

In Memory Of... Richard W Hutson Sandra Hutson

In Memory Of... **Tyrone Johnson**

Oiana Clemens

In Memory Of... **Betty Kendall** Dr. Fred Meyer, Jr.

In Memory Of...

David Knight Marlene Girton

In Memory Of...

James & Heather Love Marvin & Molly Andrade

In Memory Of...

Doris Mentis Matthew & Michele Mentis

In Memory Of...

Joe Smanto Gary & Nancy Clouse Karen Mullikin

HONORARIUMS

In Honor Of...

Dave & Ioan Bahlmann Donald & Sue Whitaker

In Honor Of... **Jason Cline** Joyce C. Cline

ABA CLINIC

Avis Foundation, Inc.

Ali Emkow

Independent Order of Oddfellows

Muncie Altrusa Foundation

ADVOCACY GROUP

Anonymous

CREATIVITY UNLIMITED

Navient Community Foundation

Thrive Credit Union

MUSIC THERAPY

Muncie Civic Theatre Catherine & Terry Nance

Orchestra Indiana

RECREATION THFRAPY

Lisa Burger

RELIABLE TRANSIT

Family & Social Services Administration

The Kakatu Foundation Orchestra Indiana

SUPPORTED **EMPLOYMENT**

Ball State Sports Properties

BEQUESTS

The PH Davis Family

The Maude Klein Family The Betty Miller Estate

Iean W. and Mora Morris Fund for Youth

HILLCROFT **SERVICES FUND AT** THE CFMDC

Lance & Mary Jo Estep Kirby & Kristi Koriath

GRANT FUNDING

Avis Foundation, Inc.

Ball Brothers Foundation

Community Foundation of Muncie & Delaware County

Family & Social Services Administration

The Kakatu Foundation

Muncie Altrusa Foundation

Navient Community Foundation

The Patricia Schaefer Foundation Trust

HILLCROFT SERVICES:

70 YEARS OF EMPOWERING LIVES AND BUILDING DREAMS

In 1953, Hillcroft Services embarked on a journey inspired by a vision held by a few courageous families to provide unwavering support for individuals with disabilities. Seven decades later, we find ourselves celebrating not just the passage of time, but a legacy marked by compassion, resilience, and transformation. As we reflect on our 70th anniversary year, 2023 was truly magical from start to finish.

Our 70th-year celebration was more than a commemoration; it was an opportunity for renewal. We unveiled a captivating branding campaign, featuring a special 70th logo, distinct stationery, and a cohesive visual identity. This design evolution captured the essence of seven decades of dedication, growth, and success, symbolizing unity, resilience, and the exciting journey that lies ahead.

On February 13, 2023, we hosted a spectacular birthday bash, not just for our organization but for our incredible staff and clients. Our facility buzzed with joy as everyone came together to celebrate the remarkable journey of 70 years. The event was a testament to the strong bonds formed within our family and the lasting impact we've had on countless lives. It was a day of music, dancing, laughter, reminiscence, and a collective commitment to shaping an even brighter future.

Throughout the anniversary year, we took the opportunity to express special gratitude to our most generous of supporters. Customized donor recognition awards were presented, acknowledging the invaluable contributions that fueled our mission. These awards were more than tokens of appreciation; they were symbols of partnership and shared commitment to making a positive difference. Each recognition served as

a reminder that the impact of generosity extends far beyond financial support—it transforms lives and communities.

We recognized the power of community engagement and embraced a dynamic public awareness promotional push. Billboards, radio spots, and a

spirited social media campaign not only celebrated our achievements but also spread the message of equality and empowerment far and wide. The community responded with enthusiasm, further solidifying our place as a beacon of hope. The promotional efforts were a call to action, inviting the community to join hands in fostering a more inclusive society.

Our presence was not confined within our walls; we actively participated in various community events throughout the year. The "Muncie On The Move" gatherings became vibrant spaces where our mission could resonate. The increased community activity wasn't just about visibility; it was a demonstration of our commitment to breaking down barriers and creating a more









CELEBRATING 70 YEARS OF SERVING PEOPLE WITH DISABILITIES

















































CELEBRATING 70 YEARS OF SERVING **PEOPLE WITH** DISABILITIES Hillcroft.org MAMARO

inclusive environment for everyone. Through these engagements, we became an integral part of the community fabric, fostering connections that will endure for years to come.

The grand finale of our 70th-year celebration was the annual Thanksgiving Appreciation Luncheon which was held at the Horizon Convention Center on November 17, 2023. Nearly 650 guests joined the festivities, marking a collective appreciation for seven decades of service and support. The event was a culmination of gratitude, reflection, and anticipation for the future. Special videos captured the essence of our impact, a city proclamation honored our contributions, and the annual awards ceremony

celebrated the outstanding achievements of individuals and partners alike. Live entertainment by our talent show winners added a touch of joy and showcased the incredible abilities within our family. It was more than a luncheon; it was a testament to the enduring legacy of our services.

As we look back on 70 years of unwavering commitment to individuals with disabilities, our organization stands at the threshold of a new era. The support received from local foundations, corporations, and individuals has not only made this year extraordinary but has also laid a strong foundation for the next 70 years. The journey continues, fueled by the same spirit of compassion, resilience, and dedication that has defined us since our inception. Here's to the past, present, and the bright future ahead! May the next 70 years be as transformative and inspiring as the seven decades that paved the way for our remarkable organization!

LEADERSHIP

Debbie Bennett President & CEO

LeAnne Cole Chief HCBS Officer

Gina Davenport Chief ABA Officer

Abby Halstead Chief Financial Officer

Jessica Hammett Chief Operations Officer

Dan Wolfert Vice President of Development & Marketing













BOARD OF DIRECTORS



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Brian Osner Vice Chair



Chad Shelley Secretary/Treasurer



Julie Bering Past Chair



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Qiana Clemens Director



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Qiana Clemens Ivy Tech Foundation

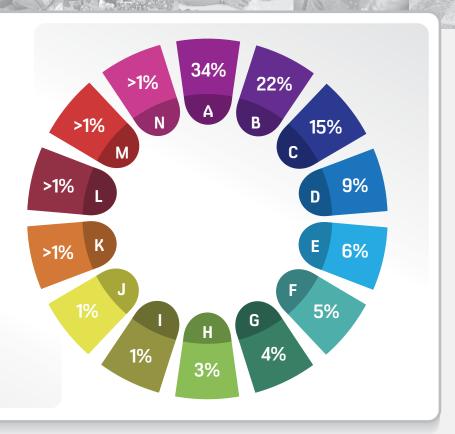
David Cox Meeks Mortuary

Jeff Helm Youth Opportunity Center

WHERE FUNDS COME FROM

REVENUE	Total	%
A. Residential Services	\$5,007,468	34%
B. ABA Clinic Services	\$3,295,393	22%
C. Creativity Unlimited Services	\$2,279,596	15%
D. Therapy Services	\$1,288,902	9%
E. Vocational Services	\$903,445	6%
F. COVID-19 Grant Funds	\$697,355	5%
G. Transportation Services	\$608,328	4%
H. Public Support	\$437,350	3%
I. Janitorial Services	\$119,896	1%
J. Gain on Sale of Assets	\$88,638	1%
K. Other	\$69,220	<1%
L. Unrealized Gains	\$61,216	<1%
M. Interest Income	\$33,654	<1%
N. Change in Value of Endowments Interest	\$4,170	<1%

TOTAL REVENUE: \$14,894,631



HOW FUNDS ARE USED

EXPENSES	Total	%
A. Residential Services	\$4,572,230	31%
B. ABA Clinic Services	\$3,066,516	21%
C. Creativity Unlimited Services	\$2,178,150	15%
D. Administrative	\$1,606,133	11%
E. Therapy Services	\$1,170,810	8%
F. Vocational Services	\$1,029,866	7%
G. Transportation Services	\$759,637	5%
H. Fundraising	\$127,179	1%
I. Janitorial Services	\$89,039	1%

TOTAL EXPENSES: \$14,599,560













HILLCROFT HELPS PEOPLE WITH DISABILITIES... WITH LIVING, WITH **JOBS, WITH** INDEPENDENCE.