



#### **Our Mission**

To provide innovative services and support for People with disabilities and their families, resulting in extraordinary differences in People's lives.



#### **Our Purpose**

Hillcroft Services, Inc. exists because people with disabilities need supports.

All individuals have the right to strive for their dreams. Hillcroft offers services and supports to help individuals with disabilities identify and achieve their goals. We believe that building relationships between our clients, staff, families, and friends is key to achieving success and necessary to achieving goals. With the help of board members, families, donors, and the surrounding community, Hillcroft has been able to provide essential services to individuals with disabilities since 1953.

We are "Gardeners". In order to be amazing gardeners for Hillcroft, we must all be: **DEVOTED, SUPPORTIVE, POSITIVE.** 



## A MESSAGE **FROM THE PRESIDENT** & CEO

**Debbie Bennett** 

PRESIDENT & CEO



When national and world news continues to be overwhelming in terms of political uprisings, natural disasters, and a pandemic, Hillcroft Services remains encouraged. Like the rest of the planet, we too are still adjusting to new realities and refining our priorities in the face of essential changes. Despite this, we report the status of our organization as strong and our commitment to our mission unwavering.

Last fiscal year, over 670 children and adults with a disability were supported by Hillcroft Services in spite of an unprecedented public health emergency. During the last quarter of the fiscal year, Hillcroft stopped providing face to face services in the Air Park facility based on government recommendations. However, as an "essential service", Hillcroft's dedicated staff continued to provide necessary supports to clients in their homes to ensure their health and safety. Hillcroft's transportation program remained operational to provide necessary medical appointment trips. The ABA clinic remained open to families needing a place for their child so they could continue to work. Many therapy services such as Behavior, Music, and Recreation provided virtual sessions to those interested and able to participate.

We began to reopen our facilities on June 1 with a limited capacity to allow for appropriate social distancing safety practices. Even with those precautions in place, there were still those fearful of leaving their homes to participate in the community. This pandemic hit everyone hard but through it all, Hillcroft was and is there...

• For parents struggling with the reality their child has a disability such as autism, we offer hope.

Imagine the relief when parents understand they are not alone and their child has a promising future and is welcomed by their community.

- For individuals who desire to increase their life skills and have the opportunity to participate in habilitation training, we offer music, and recreation therapy to build on their current abilities.
- For individuals seeking a job, we offer a creative pathway to opportunity. Imagine the pride of working when one thought a job was impossible.
- For families needing their loved one to take the next step in life and move into their own residence, we offer peace of mind to them through our home and community based programming. Imagine the dignity that a person feels living in a place he or she calls home.

In spite of the interruption of some of our services. and challenges providing others, Hillcroft continued to receive a satisfaction rating of 100%, while 82% of individuals achieved their goals toward skill development. We thank our clients, their families, our staff, and community supporters for helping Hillcroft Services succeed. You have contributed to sustaining and improving the quality of life for many. The future continues to look bright and we appreciate your interest and involvement in Hillcroft!

Sincerely,

**Debbie Bennett** President and CFO

#### **ABA CLINIC**



The Hillcroft ABA Clinic offers behavioral treatment for children with autism spectrum disorders. Based upon the principles and technology of ABA (Applied Behavioral Analysis), the Hillcroft ABA Clinic provides intensive therapy, individualized academic instruction, and social skills training for children. For more detailed information on ABA Services, please call (765) 587-5244 or visit HillcroftABAClinic.com.

#### HILLCROFT INDUSTRIES



Hillcroft Industries, the industrial division of Hillcroft Services, has an integrated workforce that provides subcontract work for various businesses throughout the Midwest region. It offers an opportunity for individuals with disabilities to work while learning valuable workplace skills. This offers our clients a positive workplace atmosphere that promotes efficient work as well as individual personal growth. Clients complete a variety of tasks specific to the needs of our business partners.

#### **RELIABLE TRANSIT**



Hillcroft's Reliable Transit division provides safe and reliable transportation services to and from many destinations including work and medical related appointments for individuals all across East Central Indiana using Medicaid, Medicaid Waiver, or private pay. Our drivers are specifically educated to meet the needs of our clients through extensive training.

HILLCROFT HELPS PEOPLE WITH DISABILITIES... WITH LIVING, WITH JOBS, WITH INDEPENDENCE.



Hillcroft is focused on creating a culture of strong values, understanding the importance of ethical behavior, and maintaining high quality services to the people we serve.

# **EMPLOYMENT SERVICES**



# **HOME & COMMUNITY SERVICES**

Hillcroft's Home & Community Services provide supports and services to individuals with disabilities to increase independent living skills to successfully live in their community. Supports in an individual's home can occur 24 hours/day or as needed on a drop-in basis. Additional Home & Community supports include Creativity Unlimited programming, respite care, group home living, community and facility activities, and education.

#### THERAPY SERVICES



Hillcroft's Therapy Services include Behavior Management, Music Therapy, and Recreation Therapy programming. Hillcroft's Therapy Services are designed to focus on using our client's strengths to provide the skills and support needed to improve their own independence and well-being to achieve success in all areas of their lives.

#### **CLIENT PARTICIPATION BY PROGRAM**





## THRIVING IN THE **FACE OF ADVERSITY**

### JHON GIMENEZ CONTINUES TO DEFY THE ODDS ON A DAILY BASIS.

In the late fall of 1991, in a small U.S. territory in the Western Pacific called Guam, American born Holly Wible and Philippines native Sonny Gimenez welcomed their first born son and named him Jhon. Before Jhon even turned one. the Gimenez family moved from that small island in Micronesia known for tropical beaches and crystal clear blue waters to Indiana known for cornfields and basketball!

As a youngster, Jhon attended Yale Preschool and then started at Royerton Elementary School. It was during that time, at the age of just six, that Jhon was suddenly stricken with Tuberculous Meningitis, which led to multiple complications including a series of severe strokes. His serious bout with this illness first took him to Ball Memorial Hospital and then to Methodist Hospital in Indianapolis for several months where he was given just weeks to live!

Despite all of these hurdles and adversity, Jhon miraculously defied the odds and continued to fight on.

After a long recovery and finally being able to return home. Jhon finished elementary school. moved on to Delta Middle School and eventually to Delta High School. While at DHS, Jhon relished his time as a member of the Best Buddies program. In 2011, Jhon graduated as a proud Delta Eagle alongside his younger sister Melanie and received a

standing ovation from his classmates and all those in attendance. To this day, this moment serves as one of his most cherished memories.

Jhon's sister Melanie has an almost 3-year old son named









Jhon had come a LONG way before ever starting services at Hillcroft Services in 2011 where he now thrives on a daily basis and just loves the staff and his peers. He is involved in several Hillcroft programs including weekly Music Therapy sessions and daily Creativity Unlimited activities. Because of his amazing work in our Creativity Unlimited program, Jhon was recently presented the 2020 Awesome Artist Award! In fact, because of his artistic prowess, the staff often refers to him as their "little Jhon Ross" comparing him to the late Bob Ross. Jhon is always willing to go out of his way to help the staff and his peers and loves trying new art projects.

Jhon's smile is absolutely infectious, and pre-Covid, Jhon's daily ritual was to make his way around the office and politely ask "may I have a hug?" It was not only the highlight of his day, but that of many staff as well. Jhon recently celebrated his "golden" birthday on November 29th. He is truly a beacon of light for us all and is a constant reminder to not take any day for granted and to enjoy life to the fullest. Jhon simply cannot wait until we can get back to normal so he can take his daily stroll around the facility again to get his hugs!

"Ihon always has a smile and is willing to go out of his way to help staff and his peers."

### **ANNUAL FUND**

JULY 1, 2019 - JUNE 30, 2020

Year in and year out we are thankful to be part of such a generous community that makes it possible for us to provide innovative services and supports so that every Hillcroft client can lead an extraordinary life! It is through the on-going support of these generous donors that Hillcroft can continue positively impacting people with disabilities....with living, with jobs, and with independence

#### \$10000+

**Ball Brothers Foundation** City of Muncie/HUD

The Community Foundation of Muncie & Delaware County

The PH Davis Family

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The Maude Klein Family

Jean W. and Mora Morris Fund for Youth

Ross Family Fund

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#### THANK YOU TO ALL OUR DONORS OUR IMPACT IS SO MUCH GREATER WITH YOUR HELP

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\$251-499

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#### **ANNUAL FUND** | JULY 1, 2019 - JUNE 30, 2020

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#### \$1-50

Michelle Adaway

Marvin and Molly Andrade

Angela Bailey

Robert and Karen Barry

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Phil Carter

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Class of '52 Girls Luncheon

Brian and LeAnne Cole

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Laura Couch

Allie and Juanita Craycraft

Marcia Curtis

Daughters of the American Revolution

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Mark and Mattie Griffith

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Gerry Rater

Leann Rector

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## THANK YOU TO ALL OUR DONORS OUR IMPACT IS SO MUCH GREATER WITH YOUR HELP

Mary Richardson	IN-KIND GIFTS	Gaddis Muncie	Pay Less Super Market
Eugenia Rollins	625 TapHouse	Greek's Pizzeria - McGalliard	Pazols Jewelers
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Julie Straw	Ball State Athletics	Kevin Mandrell	Walgreens
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Charlotte Syphers	Boulder Falls Mini Golf & BatZone	McAlister's Deli	Wasson Nursery
Tabatha Thatcher	Cincinnati Reds	MCL Restaurant & Bakery	Wendy's
Michelle Turner	Clearwater Car Wash	Meijer	Woof Boom Radio
Roland Walker	Courtyard by Marriott	Midas Auto Experts	YMCA of Muncie
Brandy Webb	Dairy Queen	Minnetrista	
James Whitfield	Dasani	Muncie Children's Museum	
Dan and Christine Wolfert	Deltec Solutions	Muncie Civic Theatre	
Matt and Cheryl Wolfert	Dillman's Furniture	Muncie Symphony Orchestra	
Evelyn Wyatt	Elite Printing	Munsee Meats, Inc.	
	Ft. Wayne Tincaps	Park Place Church of God	

#### **ANNUAL FUND** | JULY 1, 2019 - JUNE 30, 2020

#### **Memorials**

In Memory Of... Dorthabelle Brown The Meeks Mortuary, Inc.

In Memory Of... Leslie Galliher Gawne Michael Franch David and Nancy Galliher Jim Galliher Michael and Cathy Galliher Kathleen Locke Maureen Wilson

In Memory Of... Tyrone Johnson Cornelius and Mary Dollison

In Memory Of... David Knight Marlene Girton

In Memory Of... James & Heather Love Marvin and Molly Andrade In Memory Of... **Mabrev Mentis** David and Alexis Armstrong Robert and Karen Barry **Enterprise Plumbing** Merrill and Linda Greene Maria Heck Richard and Shirley Hochstetler Sally Irvin F. Bruce Moore Ken Nunnelly Suzanne Rice Raymond and Joyce Starks

Richard and Fleanor Stowe

In Memory Of... Mark Mentis Rebecca Bowman Robert Chico Class of '52 Girls Luncheon Maria Heck Sally Irvin Patricia Irwin Matt and Michele Mentis Barbara Middleton E. Bruce Moore Jane Pegg Warren and Joy Vander Hill In Memory Of... Marcella McCroskev Glenn and Vada Goodspeed

In Memory Of... Robert Rader **Gerry Rater** 

In Memory Of... Joev Smanto Dennie and Tamre Conwell Mark and Mattie Griffith Mildred Lyons

#### Honorariums

In Honor Of... Todd Wilburn Troy and Barbara Wilburn

#### **ABA Clinic**

Michelle Adaway **E&B** Paving Joe and Janet Milazzo MutualBank

#### **Recreation Therapy**

**Ball Brothers Foundation** Lisa Burger Friends of Muncie Endurathon

#### **Music Therapy**

The Community Foundation of Muncie & Delaware County Daughters of the American Revolution Friends of Music Therapy -Rinard Orchid Greenhouse

Catherine Nance Ross Family Fund

#### **Creativity Unlimited**

Thrive Credit Union

#### **Bequests**

The PH Davis Family The Maude Klein Family Jean W. and Mora Morris Fund for Youth

## MKE DOCK ATRUE TRANSFORMATION STORY

Mike Dock, a Muncie native, has been involved with Hillcroft Services in some form or fashion since 1986! Over the course of those 34 years, Mike has benefited from nearly every program that Hillcroft has to offer. Mike has worked in the Hillcroft Industries division for that entire time and also participates in Creativity Unlimited, CHIO, Behavior Management, & Community Group services. In addition to that, Mike receives Music Therapy and rides Reliable Transit vans to and from our facility each day.

In 2016, at the age of 50, Mike came into Hillcroft's Continuous Supports service full-time after previously living with his family and receiving some respite services at home. He now happily lives in our Austin group home, and since this transition, Mike has made a complete personal turnaround. Prior to this, Mike had poor hygiene, was overweight and wasn't able to do very much at all on his own. Since that time, Mike has been living a healthier lifestyle and has lost 60 pounds! He is now preparing his own meals, doing his own laundry, and showering on his own; all things he didn't know how to do not too long ago. Our residential staff have helped him so much with basic life skills and gaining his own independence over this time but it isn't 100% their doing. Mike is very versatile, hardworking and takes his skills training very seriously and the positive results show it. Being a part of Hillcroft's Continuous Supports program has truly made a life-changing difference with Mike, and his staff are so proud of him.

Mike has been a Salvation Army bell ringer in the past, loves recording his favorite songs on his cassette player and really enjoys Family Fun Night and the comradery of his three roommates. Mike's favorite place is Pizza King and he loves to go to Goodwill and Flea Markets just to browse.

Mike truly benefits from all that Hillcroft offers and it continues to transform him daily. He takes such joy in some of the littlest things that are taken for granted on a daily basis by most. The devoted, supportive, and positive staff in the supported living program at Hillcroft know they are making a true difference and helping him live his best life.

Hillcroft truly helps people with LIVING, with JOBS, and with INDEPENDENCE!



Mike is very versatile, hardworking, and takes his skills training very seriously and the positive results show it.

## Building Better Futures Capital Campaign

In 2015, Hillcroft
Services began working
towards an ambitious
goal of creating a single
location to consolidate
several buildings into
one central campus.



The facility would be specifically constructed to better meet the needs of the indviduals served and thus the Building Better Futures Capital Campaign commenced.

During this first ever campaign, Hillcroft exceeded all expectations through the generosity and support of hundreds of donors who demonstrated their dedication and commitment to the mission of Hillcroft Services.

We will be forever grateful for their generous contributions which allowed us to occupy our new facility in June of 2019.

#### **INDIVIDUALS**

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**Jessica Hammett Chief Operations Officer** 

**LeAnne Cole Chief HCBS Officer** 

**Gina Davenport** Chief ABA Officer

**Becky Donovan** Vice President of Human Resources

**Michael Salmon** Vice President of Manufacturing

**Dan Wolfert** Vice President of **Development & Marketing** 

















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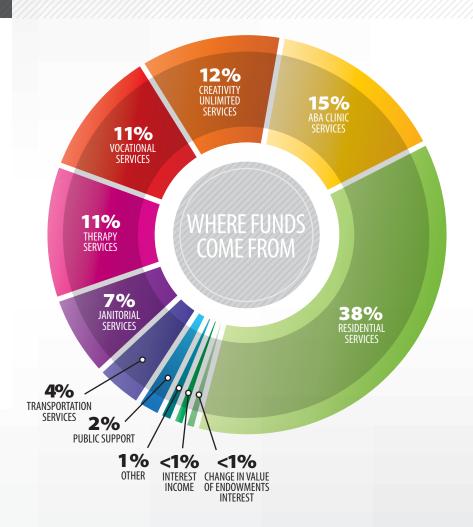


**Chad Shelley** Director

#### WHERE FUNDS COME FROM

REVENUE	TOTAL	%
Residential Services	\$5,246,129	38%
ABA Clinic Services	\$2,063,561	15%
Creativity Unlimited Services	\$1,725,695	12%
Vocational Services	\$1,503,094	11%
Therapy Services	\$1,480,043	11%
Janitorial Services	\$929,570	7%
Transportation Services	\$545,135	4%
Public Support	\$293,799	2%
Other	\$191,805	1%
Interest Income	\$12,248	<1%
Change in Value of		
Endowments Interest	\$-21,580	<1%

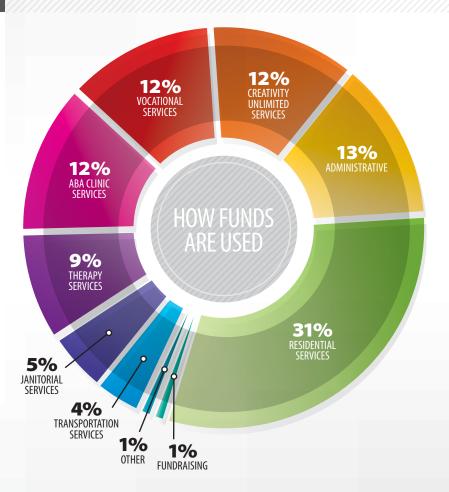
**TOTAL REVENUE:** \$13,969,499



#### **HOW FUNDS ARE USED**

EXPENSES	TOTAL	%
Residential Services	\$4,770,416	31%
Administrative	\$2,007,001	13%
Creativity Unlimited Services	\$1,880,449	12%
Vocational Services	\$1,817,628	12%
ABA Clinic Services	\$1,812,170	12%
Therapy Services	\$1,374,203	9%
Janitorial Services	\$755,676	5%
Transportation Services	\$571,604	4%
Other	\$158,389	1%
Fundraising	\$135,926	1%

**TOTAL EXPENSES:** \$15,283,462







HILLCROFT HELPS PEOPLE WITH DISABILITIES... WITH LIVING, WITH JOBS, WITH INDEPENDENCE.



